

Frank Delano, LMSW

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Professional Experience

Professional Package Consulting Inc.: Training for Critically Thinking Professionals
Owner | 2011-Present

- Trainings and consultations with a wide variety of agencies and organizations across the United States and internationally.

Fordham University Graduate School of Social Services

Adjunct Faculty | Tarrytown, NY | 1995-2015

- Teach integrative seminar to 2nd year MSW students in Clinical and Administration sequence. Monitor student field placements.

University of Oklahoma | Contract Trainer | Norman, Oklahoma | 2007-Present

- Trainings on supervision and management for Oklahoma Department of Human Services Area Directors, County Directors, and Supervisors on a contract basis.

J.B.F.C.S. New York, NY | 1974-2011

Rita Markus Training Institute | Director (1999-2011)

- Provide training programs agency wide across all programs and disciplines with a particular focus on child welfare programs. Promote agency presence in the community by offering open enrollment in JBFCS training seminars and training at outside sites. Act as agency representative on a variety of national advisory committees. Conduct presentations at a variety of national and international conferences.

Westchester Day Treatment Center | Director (1999-2001)

- Overall responsibility for a day treatment program licensed by the New York State Office of Mental Health providing social work, mental health and psychiatric services to 40 severely emotionally disturbed children and their families. Collaborated with the County Department of Mental Health, Union Free Special Education School District and local Committees on Special Education to deliver all necessary services.

Hawthorne Cedar Knolls | Associate Director (1988-1999)

- Responsible for overall program/clinical operations for a 114 bed Residential Treatment Center providing services to severely emotionally disturbed children with a \$9 million budget and staff of 200 employees. Directly supervised 3 Unit Directors, Director of Activities, Director of Substance Abuse Treatment, and Director of Security. Delivered In-Service training program to Childcare and Administrative staff members. Other positions at HCK: Director of Girls Program (86-88); Director of Activities (79-86); Childcare Worker (74-79)

Westchester Community College | Valhalla, NY | Adjunct Faculty | 1994-2000

- Teach Therapeutic Crisis Intervention course to Community College students.

Fawcett Publications, Inc. | Greenwich, Ct. | Accountant 1973-1974

- Responsibilities included Balance Sheet preparation, internal auditing, and general accounting tasks.

Coaching Experience

Dutchess County, NY Department of Social Services | Sep. 2019-Present

- On-Going Monthly Individual Coaching Sessions with 12 Children's Services Supervisors sponsored by New York State Office and Children's Services BASSICS project

New York State Office of Children and Family Services State Office | Oct. 2015-June 2016

- Individual and Group Coaching of State Regional Director and all Supervisory staff

Dutchess County, NY Department of Social Services | August 2014—June 2015

- On-Going Monthly Individual Coaching Sessions with 12 Children's Services Supervisors sponsored by New York State Office and Children's Services BASSICS project

Good Shepherd Services | September 2014—2015

- On-going individual coaching with Program Directors

Department of Children's Services | Rockland County, NY | Jan 2013—Jan 2014

- On-Going Monthly Individual Coaching Sessions with 11 Children's Services Supervisor sponsored by New York State Office and Children's Services BASSICS project

LSA Family Health Services | East Harlem New York | 2012-2013

- 10 Coaching sessions with Director and Supervisors of LSA Preventive Services program

Education

Masters of Social Work | Hunter School of Social Work | 1987

- Administration Major/Casework Minor
- Member of Educational Review Committee
- New York State Licensed Social Worker

Bachelors of Business Administration | Pace University | 1973

Publications

“How to Prepare the Ideal Agency Exit Strategy”

International Child and Youth Care net-journal, issue 249 | Nov. 2019

“A Relational and Collaborative Approach to Learning: Strategies to Professionally Package Your Training”, *Journal of Relational Child and Youth Care Practice*, Volume 30, No. 1 | March 2017

“Making the Transition to Being a Supervisor: Foreseeing, Understanding and Navigating the Road to Supervisory Excellence”

Journal of Relational Child and Youth Care Practice, Volume 28, No. 1 | March 2015

“Take Heed, CYC Supervisors...Take Heed”

International Child and Youth Care-Net Journal | July 2013, issue 173

“Games Played in the Supervisory Relationship: The Modern Version”, *Journal of Relational Child and Youth Care Practice*, Volume 24, Numbers 1 and 2 | Spring 2011

“Defining Supervision in a Professionally Packaged Way”, *Journal of Relational Child and Youth Care*, Volume 22, Issue 1 | Spring 2009

“Professionally Packaging Your Power in the Supervisory Relationship”, *Scottish Journal of Residential Child Care*, Volume 5, Issue 2 | June 2007

“Using the “Professional Package” to Help Supervisors Enhance Cultural Sensitivity When Confronting” *Journal of Relational Child and Youth Care Practice*, Volume 20, Issue 1 | Spring 2007

“The JBFCS Institute for Child Care Professionalization and Training”, *Child Welfare League of America Residential Group Care Quarterly*, Volume 7, number 4 | Spring 2007

“Learning to Build a Professional Package: Helping Supervisors to Confront Constructively”, *International Child and Youth Care net-journal*, February 2005, issue 73

“Beyond Cultural Diversity: Moving Along the Road to Delivering Culturally Competent Services to Children and Families”, *Journal of Child and Youth Care Work*, Volume 19 | 2004

“The Art of Effective Delegation”
Author of Course for Camp Gene Ezersky Camp College” | May 2003

“Constructive Confrontation as a Retention Tool”
CWLA National Website, Workforce initiative page | Winter, 2003

“If I Could Supervise My Supervisor...”
Journal of Child and Youth Care, Volume 15, Number 2 | 2002

“Beyond Cultural Diversity: Moving Along the Road to Delivery of Culturally Competent Services”,
CWLA National Website, part of CWLA Walker-Trieschman Center Workforce Initiative | Fall 2001

“Point/Counterpoint: Locked Isolation: Is it Best Practice or Abuse?”
CWLA Residential Group Care Quarterly | Fall 2000

Keynote Presentations

Astor Services for Children & Families Leadership Day, Poughkeepsie, NY | Sept. 2018
“Professionally Packaging Your Supervisory Practice”

Alta Care 25th Anniversary, Univ. of Alberta Faculty Club, Edmonton, Canada | Oct. 2015
“Excellent Supervision with the Millennial Generation: Bridging the Generation Gap”

Moncton Residential Services Annual Conference, New Brunswick, Canada | Oct. 2013
“The Real Money in the Bank”: Building Relationships with Youth in Care”

Texas Senior Corps Conference, Closing Keynote Session, Dallas Texas | June, 2103
“Blossoming Into a More Effective Leader”

Child Life of Greater New York 19th Professional Development Conference | October, 2012
“Continuing to Build Your Professional Package: Owning Your Own Supervision”

Oklahoma Department of Human Services Family Support Supervisors Conference, Norman, Oklahoma | August 2012
“Navigating the Pitfalls and “Games” That Develop in the Supervisory Relationship”

Little Flower Services Annual Leadership Meeting | *“Supervising to Quality”* | June, 2012

New York City Administration for Children’s Services Supervision Summit | Dec. 2007
“Professionally Packaging Your Supervisory Practice”

NY Association for Community Living, Supervisors Conference, Kingston, NY | June 2008
“Professionally Packaging Your Supervisory Practice”

Scottish Institute for Residential Child Care Conference, Glasgow Scotland, | June 2007
“Beyond Cultural Diversity: Moving Along the Road to Delivering Culturally Competent Services”
(Parallel session—semi-Keynote)

NY Association for Community Living Direct Care Conference, Kingston, NY | June 2007
“Safety in the Agency and When Visiting in the Community”
NY Association for Community Living Supervisors Conference, Williams Lake, NY June 2006
“Essentials of Supervision: Building a Professional Package”

New York State COFCCA Annual Conference, Syracuse, NY | June, 2004
“So Why Are We Doing This Anyway? – Understanding the Real Money in the Bank in Our Work”

New England Consortium for Families and Youth Annual Conference, Fairlee, VT | 1993 *“Why Are We Doing This Anyway?”*

Major Conference or Agency Presentations

2021 Vision Conference on Resilience, Montreal, Canada (on Zoom) | Feb. 2021

“Discovering More About Ourselves: Self-Awareness in the Workplace” Unity Through Relationship Conference, Dublin, Ireland | Nov. 2019

“Cultural Appreciation: Capturing the Many Colors, Rhythms, Nuances, and Traditions to see the Beauty in Another’s Culture”

Ontario Provincial Child and Youth Care Conf., Peterborough, Ontario | June 2019

Learning to focus in on “Cultural Appreciation”: The key to engaging, and delivering quality services, to children and families” Allambi Care, Newcastle, Australia | Feb. 2019

“The Real “Money in the Bank”: Building Relationships with Children”

Tusla Child and Family Agency, Swords, Ireland | Nov. 2018

“Cultural Diversity: A Thirst to Understand & Embrace Cultural Difference”

Unity Through Relationship Conference, Dublin, Ireland | Nov. 2018

“Words We Use in Cultural Competence Trainings: Do They Unite Us or Merely Divide Us?”

Unity Through Relationship Conference, Dublin, Ireland | Nov. 2018

One of 7 international panelists on Conference closing panel “Key issues for the future of Child and Youth Care work across the planet”

Waypoints Services and Key Assets Services. St. Johns, Newfoundland, Canada | Oct. 2018

“Professionally Packaging Your Supervisory Practice” | 3 days of training

Chisolm Services and Nova Scotia Community College, Halifax, Canada | Oct. 2018

“Professionally Packaging Your Supervisory Practice” | 3 days of training
Lad Lake Children’s Services, Milwaukee, Wisconsin | Oct. 2018

“*Safety When Home Visiting and in the Field*”
Wisconsin Association of Child and Youth Care Practice, Milwaukee, Wisc. | Oct. 2018

“*Coaching Skills for Supervisors*” Optimist Youth Homes, Los Angeles, California | July 2018

“*Cultural Diversity: A Thirst to Understand & Embrace Cultural Difference*”
Canadian National Child and Youth Care Conference, Vancouver, Canada | May 2018

“*Transitioning to be a Supervisor*”
3rd Child and Youth Care World Conference, Ventura, California | Jan. 2018

“*Attracting, Welcoming & Leading the Millennials: Child and Youth Care’s Biggest Hope for Future Excellence*”. Unity Through Relationship Conference, Dublin, Ireland | Nov. 2017

“*The Real Money in the Bank: Building Relationships with Children in Care*”
Texas Network of Youth Services Conference, Houston, Texas | June 2017

“*Power in Supervisory Relationships: Understanding the Parallel Processes That Are Created*”
International Brotherhood of Electrical Workers Union | Oct. 2016 to Present

Delivered 16 trainings on “*Becoming a More Culturally Competent Supervisor*”
Unity Through Relationship International Conference, Dublin, Ireland | Nov. 2016

“*Building Supervisory Relationships with the Millennial Generation*”
2nd Child and Youth Care World Conference and FICE Congress, Vienna, Austria | Aug. 2016

“*Supervisory Relationships with the Millennials: Bridging the Generation Gaps*”
2nd Child and Youth Care World Conference and FICE Congress, Vienna, Austria | Aug. 2016

Chaired panel on “*Re-examining Coercive Practices: Reducing Restraints and Seclusion*”
Texas Network of Youth Services Special Institute Presentation | Aug. 2016

“*Leading the Change from Control to Collaboration: Reducing Restraints of Children*”
Texas Network of Youth Services, Houston, Texas | Aug. 2016

“*Supervisory Relationships with the Millennials: Bridging the Generation Gaps*”
Wisconsin ACYCP Conference, Milwaukee, Wisconsin | June 2016

“*Critical Thinking Leadership: Striving for Excellence*”
Canadian National Child and Youth Care Conference, Halifax, NS | May 2016

“Supervision and the Millennial Generation: Bridging the Generation Gap” and “Beyond Physical Restraint: Re-examining Coercive Practices”
California Behavioral Services Conference, Los Angeles, California | Nov. 2015

“Professionally Packaging Your Supervisory Practice” and “Safety in the Field”
Manitoba Association of Child and Youth Care Conference, Winnipeg, Canada | Oct. 2015

“Critical Thinking Leadership...Striving for Future Excellence”
Alta Care Resources, Edmonton, Canada | Oct. 2015

“Professionally Packaging Your Supervisory Practice” (2 day course)
Texas Network of Youth Services Conference, San Antonio Texas | Aug. 2015

“*Critical Thinking and Leadership...Striving for Future Excellence*”
Casa Pacifica Centers for Children and Families, Camarillo, California | July 2015

“*The Next Step: Refining Your Leadership Skills and Enhancing Your Career*” (three day course)
Don Bosco Care, Dublin, Ireland | June 2015

“*Effective and Honorable Leadership in Challenging Times*”
Scottish SIRCC National Conference, Glasgow, Scotland | June 2015

“*Making the Transition to Being a Supervisor: Foreseeing, Understanding and Navigating the Road to Supervisory Excellence*”
Ontario Association of Child and Youth Care Practice, Toronto, Canada | May 2015

“*Defining Supervision in a Professionally Packaged Way*”
Wisconsin Association of Child and Youth Care Conference, Milwaukee, Wisc. | Apr. 2015

“*Defining Supervision in a Professionally Packaged Way*”
19th Canadian National Child and Youth Care Conference, Moncton, Canada | Sept. 2014

“*Effective and Honorable Leadership in Challenging Times*”
B&L Resources, Winnipeg, Canada | Sep. 2014

Five day course “*Professionally Packaging Your Supervisory Practice*”
NY Association for Community Living Mid-Hudson Conference, Saugerties, NY | June 2014

Featured all-day speaker “*Professionally Packaging Your Supervisory Communication Skills*”
Scottish SIRCC National Conference, Edinburgh, Scotland | June 2014

Moderated International panel “*The Island Can Be Lonely: Leading and Learning*”
Ontario Provincial Child and Youth Care Conference, Kingston, Canada | June 2014

“*Beyond Cultural Diversity: Delivering Culturally Competent Services to Children and Families*”
YAI International Conference on Disabilities, New York, NY | May, 2014

“Ethics and Supervision” Palladia, Inc., Manhattan, New York | April, May 2014

Delivered 16 day training series—topics: “Customer Service Skills”, “Managing Change”, “How to Supervise a Superstar”, and “Crisis Intervention and De-escalation Skills”

Casa Pacifica Center for Children and Families, Camarillo, California | Mar. 2014 & Dec. 2014

“Professionally Packaging Your Supervisory Practice” (3 day course)

Connections Individual and Family Services, New Braunfels, Texas | Mar. 2014

“Crisis Intervention and De-Escalation Skills” and “Professionally Packaging Your Supervisory Practice” New York State Public Welfare Administrators Conference, Albany, NY | Jan. 2014

“Effective and Honorable Leadership in Challenging Times”

Casa Pacifica Center for Children and Families, Camarillo, California | Dec. 2013

“Professionally Packaging Your Supervisory Practice” (3 day course)

Texas Child Care Administrators Annual Conference, Dallas Texas | Oct. 2013

“The Art of Constructive Confrontation for Supervisors”

New York State Office of Children and Family Services | Ma. 2013-Nov. 2013

Series of Skills Clinics and Supervision Trainings in Support of BASSICS Project

Oklahoma DHS Office of Advocacy Annual Retreat, Norman, Oklahoma | Sep. 2013

“Visualizing Success and Moving Forward Through Changing Times”

Texas Network of Youth Services Conference, San Antonio, Texas | Aug. 2013

“Balancing Power in the Supervisory Relationship”

Jen’s Place, Toronto, Canada...All Day CYC Training | July 2013

“The Real ‘Money in the Bank’: Building Relationships with Children in Care”

2013 World Child and Youth Care Conference, St. Johns, Newfoundland | June 2013

“Navigating the Crossroads of Your Career and Practice: Owning Your Own Supervision” and

“The Island Can Be Lonely: Leading During Uncertain Times”

Good Shepherd Services, Bronx, NY | July thru Sep. 2013

Nine day training series *“Professionally Packaging Your Supervisory Practice”*

YAI International Global Summit on Disabilities, New York, NY | May 2013

“Balancing Power in the Supervisory Relationship”

Manitoba Association of Residential Treatment Resources, Winnipeg, Canada | Apr. 2013

“Professionally Packaging Your Supervisory Practice: The Next Step”

Harris County Children's Services, Houston, Texas | Feb. 2013

Managing Organizational Change and Moving From a Control to Collaborative Approach with Children | Palladia Inc. New York, NY | Nov. 2012 thru Jan. 2013

12 Day training series on Writing Skills, Constructive Confrontation, Leadership and De-escalation
COFCCA Downstate Child Care Conference, New York, NY | Oct. 2012

"It is Not All About Behavior Understanding the Impact of Trauma on Children
10th International Child and Youth Care Conference, Canmore, Canada | Oct. 2012

"Games People Play in the Supervisory Relationship"
New York State Disabilities Association Summit Conference, Albany, NY | Sept. 2012

"Professionally Packaging Your Supervisory Practice"
University of Texas Facilities Supervisors, Austin, Texas | Aug. 2012

"The Next Step: Professionally Packaging Your Supervisory/Leadership Skills"
Texas Network of Youth Services Conference, San Antonio, Texas | Aug. 2012

"The Art of Constructive Confrontation: Building a Professional Package" Oklahoma Department of
Human Services Family Support Supervisors Conference, Norman, Oklahoma | Aug. 2012

"The Art of Constructive Confrontation: Building a Professional Package"
Young Adult Institute International Conference on Disabilities, New York, NY | May 2012

"Games Played in the Supervisory Relationship: The Modern Version"
Child and Youth Care Network International Clan Gathering, Paisley Scotland | March 2012

"Tips for Owning Your Own Supervision in Child and Youth Care" (TED Talks format)
Manitoba Association for Residential Treatment Resources, Winnipeg, Canada | Feb. 2012

"Professionally Packaging Your Supervisory Practice—part 2" (3 day course)
Manitoba Association for Residential Treatment Resources, Winnipeg, Canada | Oct. 2011

"Professionally Packaging Your Supervisory Practice—part 1" (3 day course)
Defining Our Tomorrows: Manitoba Provincial CYC Conference, Winnipeg | Oct. 2011

"Avoiding Power Struggles with Children" and "Professional Boundaries for CYC Workers"
Quality in Alternative Care International Conference, Prague, Czech Republic | April 2011

"Using a Professional Package to Balance Power in the Supervisory Relationship"
Canadian National Child and Youth Care Conference, Winnipeg, Manitoba | May 2010

"Professionally Packaging Your Supervisory Practice"
Maryland Family Network Directors' Conference, Baltimore Maryland | Feb. 2010

“Professionally Packaging Your Supervisory Practice” (all day, only first day presentation)
Towson University Annual Supervision Conference, Towson, Maryland | Jan. 2010

“Professionally Packaging Your Supervisory Practice” (all day, only presentation at conference)
9thInternational Child and Youth Care Conference, Ft. Lauderdale, Fla. | May 2009

“Defining Supervision in a Professionally Packaged Way”
Young Adult Institute International Conference on Disabilities, New York, NY | May 2009

“Building Your Professional Package: The Art of Constructive Confrontation”
Canadian National Child and Youth Care Conference, Prince Edward Island | Oct. 2008

“Defining Supervision in a Professionally Packaged Way”
Towson University Annual Supervision Conference, Towson, Maryland | Sep. 2008

“Professionally Packaging Your Supervisory Practice” (all day, only presentation at conference)
Young Adult Institute International Conference on Disabilities, New York, NY | May 2008

“Defining Supervision in a Professionally Packaged Way” University of Oklahoma National Resource Center (NRCYS)Tulsa, Oklahoma | April 2008 & April 2009

Developed and delivered three day Supervisory Institute “*Developing Your Professional Package as a Supervisor*” University of Oklahoma Dept. of Human Services, Oklahoma City, OK | Nov. 2007 thru Present (numerous presentations)

Developed and delivered two day institutes on Blossoming Into a More Effective Supervisor and Building a Professional Package: The Art of Constructive Confrontation, Professionally Packaging Your Communication Skills as a Supervisor, etc.
University of Oklahoma National Resource Center, Tulsa, Oklahoma | April 2007

Developed and delivered two day Supervisory Institute “*Developing Your Professional Package as a Supervisor*” Vatsalya, Help Us Help Children, Jaipur, India | March 2007

“Defining Supervision in a Professionally Packaged Way”
Asha Deep Foundation, Delhi, India | March 2007

“*Professionalism and Responsibility in Our Work*”
8th International Child and Youth Care Conference, Montreal Canada | Oct. 2006

“*Using the Professional Package to Confront in a Culturally Sensitive Manner*”
CWLA Competence on Call National Teleconference Series(featured presenter) | July 2006

“*Helping Supervisors Build Their “Professional Package”*: One Agency’s Journey to Developing More Effective Supervisors”
Scottish Residential Child Care National Conference, Aviemore, Scotland | June 2006

“Professionally Packaging Your Power in the Supervisory Relationship” and “Around the World in 30 Minutes” Closing Ceremony

Ontario Child and Youth Care Conference, Hamilton, Canada | June 2005

“Building that Professional Package: The Art of Constructive Confrontation”

Northern California Art Therapy Conference, Monterey California | June 2005

“Blossoming Into a More Effective Supervisor”

Child Welfare League of America National Conference, Washington, DC | March 2005

“Building that Professional Package: Learning to Confront Constructively”

American Art Therapy Association National Conference, San Diego, Ca. | Nov. 2004

“Blossoming Into a More Effective Supervisor” – advanced practice all day workshop

Canadian National Child and Youth Care Conference, Calgary, Alberta | Oct. 2004

“Beyond Cultural Diversity: Moving Along the Road to Delivering Culturally Competent Services”

CWLA Walker-Trieschman Center National Conference, Atlanta, Ga. | May 2004

“Finding Better Ways National Conference” “One Agency’s Continuing Journey to Developing More Effective Supervisors”

7th international Child and Youth Care Conference, Victoria, British Columbia | Aug. 2003

“Beyond Cultural Diversity: Moving Along the Road to Delivering Culturally Competent Services”

Ontario Child and Youth Care Conference “Winds of Change”, Kingston, Ont. | June 2003

“Beyond Cultural Diversity: Moving Along the Road to Delivering Culturally Competent Services”

Child Welfare League of America National Tele-conference Series | May 2003

Presenter/panelist *“Retention of the Best and Brightest”*

CWLA Walker-Trieschman Center National Conference, Los Angeles, CA | May 2003

“Finding Better Ways” national conference, “Beyond Cultural Diversity: Where the Road to Cultural Competence Meets a Child in Crisis”

Child Welfare League of America National Conference, Washington, DC | Feb. 2003

Presented workshop *“One Agency’s Journey to Developing More Effective Supervisors”*

Canadian National Child and Youth Care Conference, St. John’s, Newfoundland | Oct. 2002

Presented workshop *“Beyond Cultural Diversity: Moving Along the Road to Delivery of Culturally Competent Services”* COFCCA Annual Conference, Syracuse, NY | June 2002

“Avoiding Power Struggles with Children” and “Constructive Confrontation Skills for Supervisors”

CWLA Walker-Trieschman Center National Conference, St. Louis, Missouri | June 2002

“Finding Better Ways” National Conference, presented “*Constructive Confrontation as a Retention Tool*” St. Francis Foundation, St. John’s Newfoundland | Aug. 2003

“*If I Could Supervise My Supervisor...*”

Institute Regional du Travail Social Aquitaine, Bordeaux France | Spring 2000

“*Crisis Intervention Skills*”

Reeducation des Enfants et Adolescents de la Gironde, Bordeaux, France | Spring 2000

“Crisis Intervention Skills”

Child Welfare League of America National Conference, Washington, DC | March 2002

“*Beyond Cultural Diversity: Moving Along the Road to Delivery of Culturally Competent Services*”

CWLA Walker-Trieschman Center National Conference, Dallas, Texas | May 2001

“Finding Better Ways” National Conference, presented “*Beyond Cultural Diversity: Moving Along the Road to Delivery of Culturally Competent Services*”

JBFCs Martha Selig Educational Institute, Hawthorne, NY | 1993-2005

Presented workshop “*If I Could Supervise My Supervisor*” each year

Ashalim Institute, Jerusalem, Israel | Feb. 2000

Presented two 2-Day *Crisis Intervention* Workshops in Jerusalem and Tel Aviv

CWLA Walker-Trieschman Center National Conference, Philadelphia, PA | 2000

“Finding Better Ways” National Conference, presented “*Safety for the Worker in the Agency and in the Community*” California Services for Children Conference | 1994-1997 & 1999-2000

Presented “*If I Could Supervise My Supervisor*” as well as workshops on Teambuilding and Crisis Intervention | Maine Child Welfare Institute | 1994-2000

Presented workshops on Crisis Intervention, Supervision, Conflict Resolution, Teambuilding 6th International Child and Youth Care Conference, Cleveland, Ohio | 2000

“*Crisis Intervention: Remember the Child’s Eyes are Closed*”

11th Canadian National Child and Youth Care Conference, Halifax, NS | Spring 1998

“*Crisis Intervention: Remember the Child’s Eyes are Closed*”

California Association of Private Educational Services, Pacific Grove, CA | 1998

“*Why are we doing this Anyway?*” Young Adult Institute International Conference on Mental Retardation and Developmental Disabilities, New York | 1998, 1997

Supervision and Crisis Intervention Workshops

Kibble Educational and Care Center, Paisley, Scotland | June 1998

“Crisis Intervention: Remember the Child’s Eyes Are Closed”
5th International Child and Youth Care Conference, Toronto, Canada | June 1997

“Crisis Intervention: Remember the Child’s Eyes are Closed”
1st International Conference on Residential Childcare, Glasgow, Scotland | Fall 1996

“Crisis Intervention: Remember the Child’s Eyes are Closed”
National Resource Center for Youth Services National Conferences | 1992-94

Presented workshops on Supervision and Crisis Intervention Distinguished Lecture Forum in the field of Psycho-Social Oncology-Cancer Care | 1993 New York

Presented workshop on “Dealing with the Aggressive Client”
“Before and Beyond Work Skills: A Purely Ego Supportive Work Program”, Presentation of Paper at NASW National Conference, Philadelphia | PA 1988

“Japanese Management and Social Work: Why it Must be Considered”, Presentation of Paper at NASW National Conference, New Orleans, LA | 1987

***presented at numerous other Conferences and agencies – more information on request*

Professional Activities

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| 2013-2015 | Member of Board of Directors: Association of Child and Youth Care Practice |
| 2009-2010 | Member of training steering committee New York State Council of Family and Child Caring Agencies |
| 2009-2011 | Member of program committee COFCCA New York Downstate Conference |
| 1999-2009 | National Residential Advisory Board of Child Welfare League of America |
| 2007-2009 | Member of program committee for 2009 International Child and Youth Care Conference. Fort Lauderdale, Florida |
| 2005-2006 | Member of program committee for 2006 International Child and Youth Care Conference, Montreal Canada |
| 2001-2012 | CWLA Walker-Trieschman Center Master-Trainer |
| 2004-2005 | Member Board of Directors-American Board of Examiners in Clinical Social Work
National Task Force to revise the Child Welfare League of America
<i>“Standards of Excellence for Residential Group Care in America”</i> |

- 1999-2005 National Advisory Board of CWLA Walker-Trieschman Center
- 1997-2002 Chairperson of Community Advisory Board, Westchester Community College
Human Service Department
- 1991-2001 Advisory Board for State University of New York Child Welfare Certificate Program
- 1991-1997 Advisory Board for City University of New York Child Welfare Certificate Program
- 1994-1998 Co-Chair of Training Committee/Advisory Board for *Project Interface* of the
Inter-Agency Council of Mental Retardation and Developmental Disabilities
- 1996-1997 Advisory Board, SUNY Stony Brook School of Social Welfare,
Working with the Violent Child in Residential Care
- Certified Field Instructor for MSW Placements--completed SIFI at Hunter College
School of Social Work
- 1991 Recipient of Achievement Award for Service to Children and Families from
Westchester County Task Force on Child Abuse and Neglect

References furnished upon request.